



Penreach

News updates 16 & 30 March 2020

COVID 19 COMMUNICATION

PENREACH STAKEHOLDER

Dear Penreach Stakeholder

As a follow up to our letter issued on 16 March regarding our operations during the Covid-19 crisis situation, please find below an update, based on the current situation and the lockdown announced on 24 March by our President.

Please take note of the following:

- Penreach staff will work remotely until 17 April, pending circumstances in the country. A policy of remote work is being followed, making use of virtual meetings, email, cloud-based services and WhatsApp to communicate and still deliver on expectations aligned to our agreements and contracts.
- Penreach is planning for a scenario that may see a prolonged closing of public schools, ECD Centres or of limited contact that might affect training and coaching. Making use of technology, all programmes have planned to deliver remote training, learning and coaching using internet-based platforms and other communication tools available to our beneficiary groups. Any effect on programme outcomes will be communicated to specific programme donors as it becomes evident. As it stands, we intend, with this implementation plan, to continue to reach the majority of current beneficiaries. The plan ensures that beneficiaries will have access to learning material, discussion groups and one-on-one coaching with Change Agents. Data collection using technology will continue as usual.
- We are furthermore launching a campaign, **#PenreachCares**, with the aim of providing information and support to our communities in SiSwati regarding the Corona Virus, good behavioural practices to follow and enforce, as well as how to access support services during this time.

We request that any of our friends and partners that want to collaborate in any of these matters, please do not hesitate to make contact with our COO, Susanna Oosthuizen via soosthuizen@penryn.co.za.

We recognise this as an opportunity to work together to make this situation as bearable as possible for all South Africans.

Yours sincerely

Andile Ncontsa
CEO Penreach



Penreach

16 MARCH 2020 COMMUNICATION

Dear All,

Due to the serious situation in our country and around the world relating to the Covid-19 outbreak, the decisions below have been made with regard to our operations as an NGO that works closely in our community and with beneficiaries.

This covers the time period from 16 March (today) until re-evaluation on 13 April 2020.

Please take note of the following:

- Penreach offices will be closed from 16 March until 13 April. During this time, no school and centre visits will be conducted. The reinstatement of any site visits by Change Agents will be re-evaluated and communicated by 13 April 2020.
- A policy of remote work will be followed, making use of virtual meetings, email, cloud-based services and WhatsApp to communicate and still deliver on expectations aligned to our agreements and contracts.
- A detailed schedule of deliverables until 30 May, and indicating how it will be achieved, will be made available shortly.
- No meetings or workshops will take place on campus or as clusters in the community until 13 April and will be re-evaluated at this date.
- Staff will not be expected to attend any physical meetings or workshops during this time.
- Specific protocols for work after visits resume, or where visits are critical will be shared within programmes and will include among others:
 - No physical contact with others
 - Extensive hand sanitizing before, during and after visits or meetings
 - Sanitizing of vehicles and equipment

Penreach plays a role in communicating of critical information and awareness around this emergency. This includes the sharing of information and simple posters with ECD Centres workers and volunteers, who can share this in turn with others in the community. We are discouraging the unnecessary gathering of people, and will adjust our programme activities accordingly.

We recognise this as an opportunity to work together to make this situation as bearable as possible for all South Africans.

Yours sincerely

Andile Ncontsa
CEO Penreach